



QUALITY POLICY

At Blackfrog Technologies, we are committed to fostering a culture of quality and delivering products and services that meet or exceed regulatory and customer expectations by:

- Complying with applicable standards and relevant national and international regulations.
- Setting quality objectives and monitoring performance.
- Providing adequate training and resources across our organisation.
- Continually improving our QMS, processes, products and services to enhance effectiveness and efficiency.
- Partnering with reliable, quality-focused suppliers and stakeholders who share our commitment to excellence.
- Acting on customer feedback promptly to enhance customer satisfaction and product performance.

Through our dedication to quality, we aim to contribute meaningfully to the lives of those who depend on our products, while upholding the highest standards of reliability and product performance.

Donson Dsouza
(COO/MR)